México, DF, 16 de diciembre de 2011

Alberto Gurrola Managing Director **Fiesta Americana Grand Los Cabos Golf & Spa Resort** Present



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Dear Mr. Gurrola,

I am writing to inform you that the results gathered from the 2011 Survey for our specialized publication "MDC - THE MEETING PLANNER'S MAGAZINE" developed from October to December 2011, determined that the Fiesta Americana Grand Los Cabos Golf & Spa Resort was chosen, for 5 consecutive years, as one of the:

## "Top 30 Hotels for Meetings Mexico 2011"

It is an honor for Orange Publishing Group, and particularly for me, that you have been featured in the "Top 30 Hotels for Meetings México 2011" by MDC MERCADO DE CONVENCIONES READERS CHOICE AWARDS, with acknowledged opinions that include a group of experts integrated by business men, top executives and decision makers in the event planning industry (business meetings, conventions, congresses, seminars, fairs, exhibits, incentive and leisure trips), as well as the survey mailing to over 8,000 subscribers and 24,000 readers that include American Express Corporate Meeting Card members, meeting planners and travel managers of national and international companies, PCOs, B2B, B2C, incentives, associations and chambers presidents, government, travel agencies, DMCs and specialized services among others.

It is important to mention that the survey was done considering the following aspects, and only including special category hotels, luxury hotels and five star hotels:

## Hotel and facilities

- 1.- Number of Rooms
- 2.- Rooms condition
- 3.- Capacity of function rooms
- 4.- Function rooms conditions
- 5.- Equipment and furniture conditions
- 6.- Audiovisual equipment
- **7.-** Audiovisual equipment conditions
- 8.- Business center
- 9.- Public areas for events









- 10.- Public areas conditions
- 11.- General conditions
- 12.- Handicapped facilities
- 13.- Golf courses conditions (if available)
- **14.-** Spa services and conditions (if available)
- 15.- Tennis courses conditions (if available)
- **16.-** Gym conditions (if available)



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## **Food and Beverages**

- Food quality and presentation
- A&B price versus quality
- Plaqué conditions

## **Hotel personnel**

- Sales department attention
- Groups and conventions services
- Front Desk personnel attention
- Waiters and captains attention
- A&B Emergency response capacity
- Assembly response capacity

Please receive my most sincere congratulations for this great acknowledgement that I request you transmit to your collaborators team.

Congratulations.

Renato Sandoval Martín

Managing Director

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