

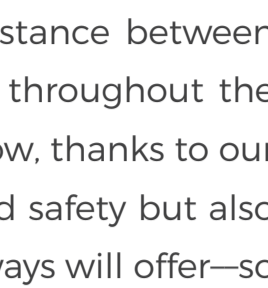


LIVE AQUA BEACH RESORT CANCÚN

## HOTELS OPERATION UPDATE

### HOTELS REOPENING

June 1, 2020.



Dear Clients and Business Partners,

Though recent circumstances may have forced physical distance between us, we remain as united as ever. We have stayed in touch throughout the process as we took all the necessary measures to reopen. Now, thanks to our passion for service, we are ready to offer not just guaranteed safety but also the same amazing experiences that we always have and always will offer—so you never have to stop traveling or staying with us.

I am very pleased to inform you that as of today, Live Aqua, Grand Fiesta Americana, Fiesta Americana, The Exploreat, Fiesta Inn, Gamma, and one hotels will begin a gradual reopening over the course of the coming weeks according to a timeline established by local authorities.

#### JUNE 1

<b>GRAND FIESTA AMERICANA</b> Grand Fiesta Americana Guadalajara Country Club	Fiesta Inn Xalapa
<b>FIESTA AMERICANA</b> Fiesta Americana Aguascalientes Fiesta Americana Guadalajara	<b>GAMMA</b> Gamma Monterrey Gran Hotel Ancira Gamma Morelia Beló Gamma Orizaba Grand Hotel de France Gamma Pachuca Gamma Xalapa Nubara
<b>FIESTA INN</b> Fiesta Inn Aeropuerto Ciudad de México Fiesta Inn Aguascalientes Patio Fiesta Inn Cuautitlán Fiesta Inn Ciudad del Carmen Fiesta Inn Ciudad Obregón Fiesta Inn Coatzacoalcos Fiesta Inn Colima Fiesta Inn Guadalajara Expo Fiesta Inn Guadalajara Periférico Poniente Fiesta Inn Monterrey Tecnológico Fiesta Inn Nuevo Laredo Fiesta Inn Oaxaca Fiesta Inn Puerto Vallarta Isla Fiesta Inn Tampico Fiesta Inn Torreón Galerías Fiesta Inn Villahermosa Cancali	<b>ONE</b> one Ciudad del Carmen Concordia one Guadalajara Centro Histórico one Guadalajara Periférico Norte one León Antares one Monterrey Aeropuerto one Oaxaca Centro one Puerto Vallarta Aeropuerto one Salina Cruz one Tapachula one Villahermosa 2000 one Villahermosa Centro

#### JUNE 8

<b>LIVE AQUA</b> Live Aqua Urban Resort Monterrey	Fiesta Inn Morelia Altozano Fiesta Inn Saltillo Fiesta Inn Silao Puerto Interior
<b>GRAND FIESTA AMERICANA</b> Grand Fiesta Americana Monterrey Valle	<b>ONE</b> one Guadalajara Tapatio
<b>FIESTA INN</b> Fiesta Inn & Loft Ciudad del Carmen Fiesta Inn Chetumal	

#### JUNE 11

<b>LIVE AQUA</b> Live Aqua Beach Resort Cancún	Fiesta Americana Condesa Cancún All Inclusive Fiesta Americana Cozumel All Inclusive Fiesta Americana Puerto Vallarta All Inclusive & Spa
<b>GRAND FIESTA AMERICANA</b> Grand Fiesta Americana Coral Beach Cancún	<b>THE EXPLOREAN</b> The Exploreat Cozumel
<b>FIESTA AMERICANA</b> Fiesta Americana Cancún Villas	

#### JUNE 15

<b>LIVE AQUA</b> Live Aqua Private Residences Los Cabos	Fiesta Inn Perinorte Fiesta Inn Playa del Carmen Fiesta Inn Plaza Central Aeropuerto Fiesta Inn Poza Rica Fiesta Inn Querétaro Fiesta Inn Querétaro Centro Sur Fiesta Inn San Luis Potosí Glorieta de Juárez Fiesta Inn San Luis Potosí Oriente Fiesta Inn Tepic Fiesta Inn Tijuana Otay Aeropuerto Fiesta Inn Toluca Aeropuerto Fiesta Inn Toluca Tollocan Fiesta Inn Tuxtla Fashion Mall Fiesta Inn Veracruz Boca del Río Fiesta Inn Zacatecas
<b>GRAND FIESTA AMERICANA</b> Grand Fiesta Americana Los Cabos All Inclusive Golf & Spa Grand Fiesta Americana Puerto Vallarta All Inclusive Adults Only Grand Fiesta Americana Querétaro Grand Fiesta Americana Veracruz	<b>GAMMA</b> Gamma Cancún Centro Gamma Cuernavaca Puerta Paraiso Gamma Guadalajara Centro Histórico Gamma Monterrey Rincón de Santiago Gamma Tampico Gamma Tijuana Gamma Veracruz Boca del Río Oliba
<b>FIESTA AMERICANA</b> Fiesta Americana Ciudad de México Reforma Fiesta Americana Hermosillo Fiesta Americana Los Cabos Villas Fiesta Americana México Toreo Fiesta Americana Monterrey Pabellón M	<b>ONE</b> one Aguascalientes San Marcos one Cancún Centro one Ciudad de México La Raza one Ciudad de México Patriotismo one Ciudad de México Periférico Sur one La Paz one León Poliforum one Mexicali one Playa del Carmen one Querétaro Aeropuerto one Saltillo Derramadero one Silao one Tijuana Otay one Tuxtla Gutiérrez
<b>THE EXPLOREAN</b> The Exploreat Kohunlich	
<b>FIESTA INN</b> Fiesta Inn Celaya Galerías Fiesta Inn Centro Histórico Ciudad de México Fiesta Inn Chihuahua Fashion Mall Fiesta Inn Ciudad de México Fórum Buenavista Fiesta Inn Ciudad Juárez Fiesta Inn Cuernavaca Fiesta Inn Durango Fiesta Inn Express Querétaro Constituyentes Fiesta Inn Guadalajara Aeropuerto Fiesta Inn Insurgentes Sur Fiesta Inn Insurgentes Viaducto Fiesta Inn León Fiesta Inn Los Mochis Fiesta Inn Mérida Fiesta Inn Mexicali Fiesta Inn Monclova Fiesta Inn Monterrey Fundidora Fiesta Inn Monterrey La Fe Fiesta Inn Monterrey Valle Fiesta Inn Nogales Fiesta Inn Pachuca Gran Patio Fiesta Inn Periférico Sur	

#### JUNE 18

<b>LIVE AQUA</b> Live Aqua Urban Resort San Miguel de Allende	
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#### JUNE 22

<b>GAMMA</b> Gamma Ciudad Juárez Gamma Mazatlán The Inn Centro Histórico Gamma Mérida El Castellano	
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#### JULY 1

<b>LIVE AQUA</b> Live Aqua Urban Resort Mexico	Fiesta Inn Tlalnepantla Fiesta Inn Toluca Centro Fiesta Inn Tuxtla Cutiérrez Fiesta Inn Veracruz Malecón
<b>GRAND FIESTA AMERICANA</b> Grand Fiesta Americana Ciudad de México Chapultepec Grand Fiesta Americana Oaxaca Grand Fiesta Americana Puebla Angelópolis	<b>GAMMA</b> Gamma Campeche Malecón Gamma Plaza Ixtapa
<b>FIESTA AMERICANA</b> Fiesta Americana Acapulco Villas Fiesta Americana Hacienda Calindo Resort & Spa Fiesta Americana Hacienda San Antonio el Puente Cuernavaca Fiesta Americana Mérida Fiesta Americana México Satélite Fiesta Americana San Luis Potosí Fiesta Americana Viaducto Aeropuerto	<b>ONE</b> one Acapulco Costera one Acapulco Diamante one Aguascalientes Sur one Chihuahua Fashion Mall one Ciudad de México Alameda one Cuautitlán one Cuernavaca one Durango one Guadalajara Expo one Guadalajara Periférico Poniente one Monclova one Monterrey Tecnológico one Puebla Angelópolis Periférico one Puebla Serdán one Querétaro Centro Sur one Querétaro Plaza Galerías one Toluca Aeropuerto one Xalapa Las Ánimas
<b>FIESTA INN</b> Fiesta Inn Aguascalientes Fiesta Inn Cancún Las Américas Fiesta Inn Chihuahua Fiesta Inn Culiacán Fiesta Inn Ecatepec Fiesta Inn Express Monterrey Centro Fiesta Inn Express Puebla Explanada Fiesta Inn Hermosillo Fiesta Inn Naucalpan Fiesta Inn Parque Puebla Fiesta Inn Puebla FINSA Fiesta Inn Puebla Las Ánimas	

#### JULY 15

<b>ONE</b> one San Luis Potosí Glorieta Juárez	
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#### AUGUST 1

<b>ONE</b> one Culiacán Fórum one Puebla FINSA	
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Among the initiatives we developed for your peace of mind and safety is a hygiene, prevention, and flexibility program called Travel with Confidence. The program consists of using 3M products for cleaning and disinfecting our hotels. The program's protocols were developed based on the recommendations of the Mexican Government, the Mexican Institute of Social Security, the Secretary of Health, the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and the World Travel & Tourism Council (WTTC) among others.

To learn more about "Travel with Confidence" (click here).

Because we are committed to our guests, we are also guaranteeing flexibility in changes and cancelations for all reservations made through our direct channels. We understand the circumstances. If you need to change your plans, we are happy to help you.

In order to maintain effective and timely communication with our community, all updates will be published on our official sites in the section: "HOTELS OPERATION UPDATE / HOTELS REOPENING."

- posadas.com
- lacoleccionresorts.com
- liveaqua.com
- grandfiestamericana.com
- fiestamericana.com
- fiestainn.com
- gammahoteles.com
- onehoteles.com

This reopening is going to be memorable, and we are very excited to see you all again. Be assured that whenever that happens, we will greet you with the same enthusiastic and passionate service as always.

Sincerely,

José Carlos Azcárraga  
CEO  
POSADAS



LIVE AQUA URBAN RESORT SAN MIGUEL DE ALLENDE

**BOOK NOW**

1 800 FIESTA 1

LA COLECCIÓN  
RESORTS BY FIESTA AMERICANA

