



# INFINITE LUXURY ALL INCLUSIVE PLAN

- Luxury accommodations in single or double occupancy.
- Food and Beverage inclusions:
  - At leisure, all Breakfast, lunch and dinner at resort dining restaurants.
  - Pool and beach waiter service with an optional lunch menu.
  - Imported open bar by the glass during all meal private events, restaurants and bars.
  - 24-hour in-suite dining with drinks (beer and/or wine) served by the glass.
  - Minibar with soft drinks, domestic beer, bottled water and coffee. Refreshed daily.
  - Private dining options available based on menu selection from all-Inclusive banquet menus.
  - Two (2), 30-minute coffee breaks consisting of coffee, tea, water, soft drinks & pastries.
- One (1) hour non-motorized sport: kayaks, paddles, boards & snorkeling.
- Local Phone Calls.
- At leisure outdoor daytime sport and fitness activities available to all hotel's quests.
- In-house Event décor including original tablecloths, cover chairs, centerpieces for evening private events.
- Turndown Service.
- Applicable government taxes.
- All Food & Beverage gratuities when dining in Restaurants or Private events.
- Maid and Portage Service.

### Not Included

Everything not specified in the inclusions, such as:

- Concession purchases (Tobacco shop, travel agency, car rental, ground transportation, etc.).
- National and International Phone charges.
- Laundry service.
- All Gem Spa services, including beauty parlor, retail products and food & beverages dining options.
- Child care / baby-sitting services.
- Hors D 'Oeuvres.
- Private Events in suites.

#### Available for Add On

- Expanded choice of Luxury beverage brands throughout the entire Resort. Price per person per day (tax & service included) will apply:
  - \$35.00 From 100 to 200 attendees.
  - \$30.00 From 201 to 299 attendees.
  - \$25.00 From 300 to 599 attendees.
  - \$20.00 From 600 attendees and more.
- Banquet event services such as: Hors D'Oeuvres, Audiovisual, Music, Entertainment, Décor, Stage, Dance floor, motorized water sports, dedicated Internet lines, Business Center, among others.
- Box lunches and catered meals to go.
- Delivery Services:
  - In room delivery: \$8.00 per room, per delivery.
  - At door delivery: \$6.00, per room, per delivery.
- Experience the award-winning 5-Diamond "Le Basilic" for an additional charge of \$50.00 per person.
- Experience the Video Mapping Culinary Experience at the Table for an additional charge of \$100.00 per person.





#### **General Terms and Conditions**

- Included Food & beverage service during regular operational hours of the Restaurants.
- Dine-around arrangements subject to availability. Ratios available per Restaurant.
- During private events with less than 90% attendees from confirmed guarantee, a no-show charge of \$25.00 per person, per event (tax & service included) will apply.
- Private outdoor events permitted up until 10:00pm, in-door group events permitted up until 1:00am. Additional charge of \$25.00 per person, per hour (tax & service included) will apply afterwards if approved.

#### SPECIAL CONSIDERATIONS

- Group pre-registration.
- Private check in area if group arrives together.
- Signature Welcome Drink upon arrival.
- Complimentary access to the fitness center.
- One (1) upgrade to Master Suite for every thirty-five (35) fully paid rooms on a cumulative basis.
- One (1) staff room at special rate for every twenty-five (25) fully paid rooms on a cumulative basis. Staff rooms' rates are net-non commissionable rates.
- One (1) Complimentary room for every thirty-five (35) fully paid rooms on a cumulative basis.
- One (1) Complimentary luxury spa day (50 min. massage, 40 min facial, 30 min hydrotherapy or exfoliation) for one (1) designated VIP.
- Ten (10%) savings of audio visual (when using in house A/V Company). Does not apply to labor fees or alternative services such as simultaneous translation, DJ, etc.
- Complimentary meeting space is provided based on the number of guest rooms contracted and banquet functions guaranteed at the Hotel. Additional meeting space subject to availability and charges may apply.
- Guaranteed group rate three (3) days before and three (3) days after the official meeting dates, subject to availability.

Based on your program size, you can also select one item of our Special Perfect Planner Program\* (PPP) Menu, according to the following parameters:

- 150-200 total room nights, 2 menu selection.
- 201-250 total room nights, 4 menu selections.
- 251-350 total room nights, 6 menu selections.
- 351 or more total room nights, 8 menu selections.

## PPP Menu:

- Twenty-Five (25%) savings on SPA services before tax & service (SPA packages are not included).
- One (1) complimentary room for every thirty (30) fully paid rooms on a cumulative basis.
- One (1) upgrade to Master Suite for every thirty (30) fully paid rooms on a cumulative basis.
- Twenty-Five (25%) off a one-of-a kind group Themed Dinner Experience.
- One (1) Presidential Suite offered at fifthy (50%) off the rack rates, based on availability at the time of contracting.
- Hydrotherapy Ritual at the awarded Gem Spa, up to (2) hours, per guest, per stay.
- One (1) certificate valid for three (3) nights complimentary accommodations in an infinite Master Suite for Two (2) people (subject to availability and to restrictions during certain periods, such a major holiday).
- Three (3) complimentary canapes per person, for opening reception chef/resort selection.

